Pakistan Society for Training & Development

SOC

# Lean Six Sigma in Manufacturing and Service Sectors

This workshop introduces the latest thinking and best practices in lean six sigma in manufacturing and service sectors, enabling the participants to reduce inefficiencies, lower costs and increase revenue.

## Workshop Methodology

In this highly interactive workshop, participants learn using real life case studies, exercises, group discussions and presentations.

# Participants Will Learn How to

- Focus your actions on customer requirements
- Differentiate between value and non-value adding activities
- Measure and analyze the efficiency of an existing process
- Improve the efficiency of a broken, cumbersome process
- Customize a lean tool you can use right away

### Workshop Content

- Understanding LEAN methodology concepts
- Learning the six sigma concepts and tools
- DMAIC process stages
- Finding and assessing the bottlenecks that make your internal process costly and cumbersome
- · Mapping the customer value stream
- Identifying LEAN metrics
- Discerning the connection between LEAN and Six Sigma
- Grasping the 7 types of waste
- Understanding key LEAN methods used for process improvement
- Implementing LEAN tools to decrease process waste
- Recognizing the elements of continuous improvement
- Bringing about measurable improvements in customer satisfaction, product quality and profitability

### FOR REGISTRATION DETAILS PLEASE CONTACT:

Plot # TC-3, 34th Street, Off Khayaban-e-Sehar, Phase V Extension DHA, Karachi.

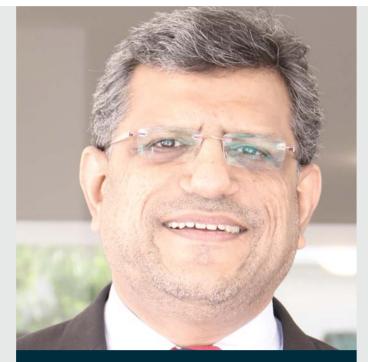
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#### Bring this Program In-House

This workshop can be customized to suit specific needs of your organization which may lead to significant savings and increased benefits.

Please contact Hasnain.abbas@pstd.com.pk +92 21 358574894



### Trainer's profile: Syed Asim Rashid

With 25 + years of business experience, Syed Asim Rashid is an award-winning, internationally recognized leader known for business turnarounds, developing leaders and creating solid shareholder value. Asim is the founder and CEO of CreativeSwan Consulting, a management consulting company in the United Arab Emirates (UAE), to help organizations become increasingly successful. Previously, he served as Regional Director GE Energy where his intrapreneurship resulted in Industrial Services business expansion in 12 countries of the Middle East. Asim also held key positions with Engro (formerly Exxon), Siemens and Japan Power.

Asim holds an MBA from Manchester Business School, UK, MS in Global Energy Management from University of Colorado Denver, USA, and Electrical Engineering degree from NED University, Karachi. He studied advanced business and leadership at Harvard, MIT, Wharton, Booth, INSEAD, AMA, GE and LUMS.

Asim is a certified 6-Sigma Green belt from GE, and successfully completed Train the Trainer programs from Association for Talent Development (ATD USA) and American Management Association (AMA). He completed Coaching program in GE, and successfully passed ISO 9000 Auditor/Lead Auditor program. Asim also holds Divisional Certificates from AMA on Finance Management and Manufacturing & Quality Improvement.

## Who should attend

Senior managers, mid-level managers, directors, project leaders, team leaders, line managers and anyone else who wants to develop skills in lean six sigma.

Payment Terms - Please deposit the course fee in advance. Kindly prepare the cheque in favor of "Pakistan Society for Training and Development (PSTD)" and address it to Plot # TC-3, 34th Street, Off Kh-e-Seher, Phase 5 Ext. DHA Karachi along with the copy of this registration form. Please note that PSTD Cancellation Policy is activated as soon as an invoice is received by the client.

PSTD Cancellation Policy - Cancellations made at least 5 working days prior to the program will be refunded 50%. If a booking is cancelled in less than 5 working days, no refunds can be given. Cancellations must be confirmed by a letter or email. Substitutions may be made at any time for the same program only. In case of the participant not showing up on the day of the training a replacement can be sent.